Introduction

Travel Health User Guide

This user guide contains instructions on how to access our new Health section. Through this user guide you will learn how to stay healthy during travel, as well as research your destination and prepare for your trip ahead of time. Main features include:

• **Personalized travel health profiles** generated after answering a few travel destination questions.
• **Country health reports** for more than 170 countries containing data on medical infrastructure, common diseases, water/food/mosquito risks, etc.
• **Disease directory** contains common and not-so-common travel-related diseases.
• **Vaccination information** contains lists of immunization requirements and protocols.
• **Whitepapers** generated monthly based on the latest travel health management topics.

Access

To access the members-only assistance website, you must register or sign in first at [insert appropriate assistance website URL]. Click on **“Sign In”** in the upper-right corner.

1. Click on the **“Health”** tab from horizontal navigation bar.
2. On the **Health** page you can access multiple tools and features.

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**Customized Trip Profile**

Click on “**Create a New Trip Profile**” to answer a brief form. Once you have completed answering the form a travel health trip profile will automatically appear. You can view or edit saved travel health trip profiles at any time.
Country Health Reports

Click on dropdown under “Country Health Reports”. Select a country you are interested in viewing. You can save, print or email these reports at any time.

Disease Directory

Click on dropdown under “Disease Directory”. Select a disease or ailment you are interested in viewing. You can save, print or email these reports at any time.
Vaccination Information
Click on dropdown under “Vaccination Information”. Select a country you are interested in viewing. You can save, print or email these reports at any time.

Whitepapers
Click on any of the whitepaper titles you are interested in viewing. You can save, print or email these reports at any time.
What if I am having issues with Travel Health Section?

In the event you experience any online training issues or other issues with the assistance website, please email: onlineassistadmin@aig.com